



Chandler, Arizona Chief Information Officer

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City Quick Facts



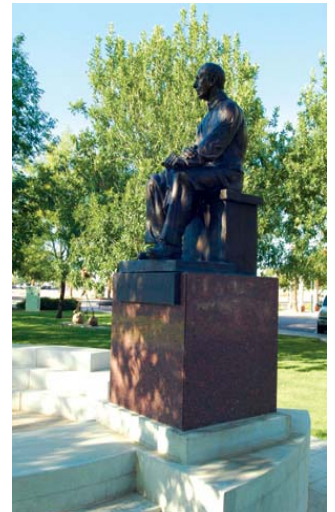
Well recognized as one of the fastest growing cities in the US, Chandler has truly transformed from a small desert town to a dynamic world-class city. It was founded in 1912 and has become a vibrant diverse community of 250,000 residents.

Back in 1891, Dr. A.J. Chandler purchased 80 acres of desert land from the federal government on the south side of the Salt River Valley. In 1912 he subdivided his land making way for individuals to purchase land and make settle in what was to be known as Chandler. Today the city of Chandler stretches 58 square miles, has 90,000 homes, and a dynamic industrial and

of retail business base. Today, Chandler is a progressive city that is conveniently located to all things fun in Arizona, but with a character all of its own. Chandler is part of the largest contiguous WI-FI network in the country with its city neighbor, Tempe. While Chandler is home to many fortune 500 companies such as Intel, Avent, Orbital Sciences and so many more, savvy leisure and business travelers realize that Chandler's variety of accommodations are also conveniently located near Valley freeways, shopping, restaurants, and attractions.

Sporting enthusiasts can enjoy the many options for golf and in March, many flock to the area every spring for Spring Training Baseball. Retail enthusiasts are not without many shopping options, and with all the things to see and do, many wonderful restaurants dot the local landscape.

The City of Chandler is managed by a council-manager form of government. Chandler residents regularly give their municipal government high marks for services and programs. Their high satisfaction levels are a testament to the policies of their elected leaders and the services provided by the dedicated employees of the City of Chandler.



The Position Profile

As the Chief Information Officer (CIO) for the City of Chandler, AZ, this individual will be responsible for organizing and leading the Information Technology and Geographic Information Systems (GIS) Divisions. Under direct supervision of the City Manager's office, the CIO will be the chief consultant on information technology. The CIO will partner with Department Directors to identify the information technology opportunities that will position the city to improve operating effectiveness while minimizing costs and enhance customer service. In this role, the CIO will lead the design, development and implementation of the Information Technology Strategic Plan. This individual will be responsible for managing a staff of over 50 individuals with up to 7 direct reports.



Interested candidates should possess more than eight years of demonstrated experience in business technology management including five years of development, strategic planning and supervisory experience, preferably in a municipal setting. A Bachelor's degree in Business Administration, Computer Science or related field is required and a Master's degree is preferred.



The CIO must be a proven leader skilled at developing successful partnerships both within IT

Services as well as across divisional lines. He/she will need to demonstrate an ability to promote IT and GIS initiatives and ensure the highest customer service standards are being met.

The successful candidate will need to be skilled in building functional cohesive teams and building relationships throughout the city. This individual should establish an effective communication style where complex technical jargon is easily transferred to non-technical individuals. He/she must be able to demonstrate knowledge of current and emerging technologies; or any equivalent combination of experience and training which provides the knowledge and abilities necessary to perform the work.

- Analyzes current and future state of technology
- Develops and implements long range strategic plans for technology to position the organization to take advantage of and financially plan for emerging technologies
- Evaluates alternatives and presents recommendations to Department Directors and City Council for major IT/GIS projects
- Promotes the use of technology as a means for improved productivity and improved customer service
- Directs the pre and post implementation review of all major system installations to ensure realization of projected benefits and cost savings
- Evaluates the potential economic opportunities to further develop and deploy technologies and facilities to improve functional capabilities and/or operating efficiency that will reduce the costs of operations
- Accomplishes objectives through innovative management techniques and through the understanding of organizational issues, listening and communicating ideas, planning and setting and meeting customer service levels
- Provides leadership and works closely with the IT and GIS Divisions to meet performance goals and plans by taking personal responsibility for overall team results
- Develops and manages the IT and GIS Division managers including hiring, education, training and performance management
- Participates in the business process re-engineering changes that are required as a result of implementing systems projects
- Plans, develops and evaluates funding requirements for budget and monitors the budget to ensure consistency with overall strategic objectives
- Makes presentations to the City Council and educates and advises its management team on matters relating to existing methods, current and emerging technology and training
- Oversees city-wide IT Disaster Recovery Planning; Performs all work consistent City policies, procedures, vision and values
- Works in a safe manner and reports unsafe activity and conditions. Follows City-wide safety policy and practices and adheres to responsibilities concerning safety prevention, reporting and monitoring as outlined in the City's Safety Handbook

The City of Chandler is offering a competitive salary of \$101,000 - \$140,000. A comprehensive benefits package is administered and includes the following highlights:

- Medical, Dental, and Vision
- Retirement plan through Arizona State Retirement System
- Short and Long Term Disability
- Employee Assistance Plan (EAP)
- Flexible Spending Accounts
- Voluntary Life Insurance
- Wellness Programs
- Tuition Reimbursement
- Vacation and Holidays

Relocation assistance is available for a successful out of area candidate. Residency within the City of Chandler is not required for this position.

Interested applicants should forward a transmittal letter of interest and a resume to:

Arcus Public
600 North 2nd Street, Suite 100
Harrisburg, PA 17101
877.570.8040

E-mail:
resume.public@arcus.net

